



CarePoint Resident Safety System

A scalable solution for senior living communities

PHILIPS
Lifeline

PHILIPS
sense and simplicity

CarePoint is a fully integrated system

that meets your needs today and tomorrow

CarePoint is a state-of-the-art resident safety system built upon a proven wireless infrastructure. It offers a broad-ranging suite of modular components that fully integrate to work as one. CarePoint meets the needs of your residents, staff and overall operation today, with the scalability to incrementally expand to meet your needs tomorrow.

Why CarePoint

- Failsafe resident safety
- High reliability
- Incremental scalability
- Advanced management tools

Everything you expect from a safety system and much more

Beyond bedrock safety system features, CarePoint offers you access to innovations and services available nowhere else. Only CarePoint includes the Philips HeartStart Defibrillator and CareGlow motion-sensing lighting. Only CarePoint offers you the added coverage of Lifeline's renowned monitoring center. In these and many other ways CarePoint will enhance performance and reliability in ways never before possible.

A solution that will evolve with your community

CarePoint is a flexible, forward-looking solution that offers an unparalleled combination of features, expansion capability and redundancy. It is a truly unique safety system that allows senior communities to support their best practices, protocols and management needs in an ever evolving market.

Resident safety

as you know it and as you've never seen it before

What happens when you fully integrate technologies proven through years of service? When e-call, wandering and monitoring systems work as one? You eliminate the gaps. You ensure that no alarm ever goes unanswered and create new opportunities for added layers of safety.

What's more, CarePoint can help you to ensure resident safety through enhanced community management. All alarms are logged in detail, enabling you to generate in-depth response reports to better measure and manage your staff and protocols.

Core resident safety all covered by one fully integrated system:

- Emergency call
- Wandering and egress
- Resident check-in
- System maintenance

We know, reliability is everything

System reliability is crucial to resident safety. We designed CarePoint with redundant layers of back up for power, data and alarms. CarePoint is a robust and reliable solution that will earn the trust of your staff and residents without fail.



Philips Lifeline – One company. Many solutions.

Philips Lifeline is part of Philips Consumer Healthcare Solutions. Royal Philips Electronics is a \$34 billion global leader in healthcare, lifestyle and technology – committed to delivering products through the brand promise of “Sense and Simplicity”. We've combined Lifeline's heritage of helping seniors lead safe, independent lives with Philips worldwide leadership in healthcare to create a unique organization capable of delivering a new level of service and care. Philips Lifeline now serves more than 650,000 seniors and over 4,500 hospitals and senior living communities with emergency call products and services.

Philips HeartStart and CareGlow are two examples of how our combined strengths are allowing us to deliver a new level of cost-effective, integrated health and wellness solutions. When you partner with Philips Lifeline, every resident and their family will know that they are in a modern facility where they will feel connected, independent and safe in all situations.

CareGlow:

A motion sensing lighting solution with brightness ramping to minimize impact on sleep cycles and minimize eye strain.



HeartStart Onsite Defibrillator:

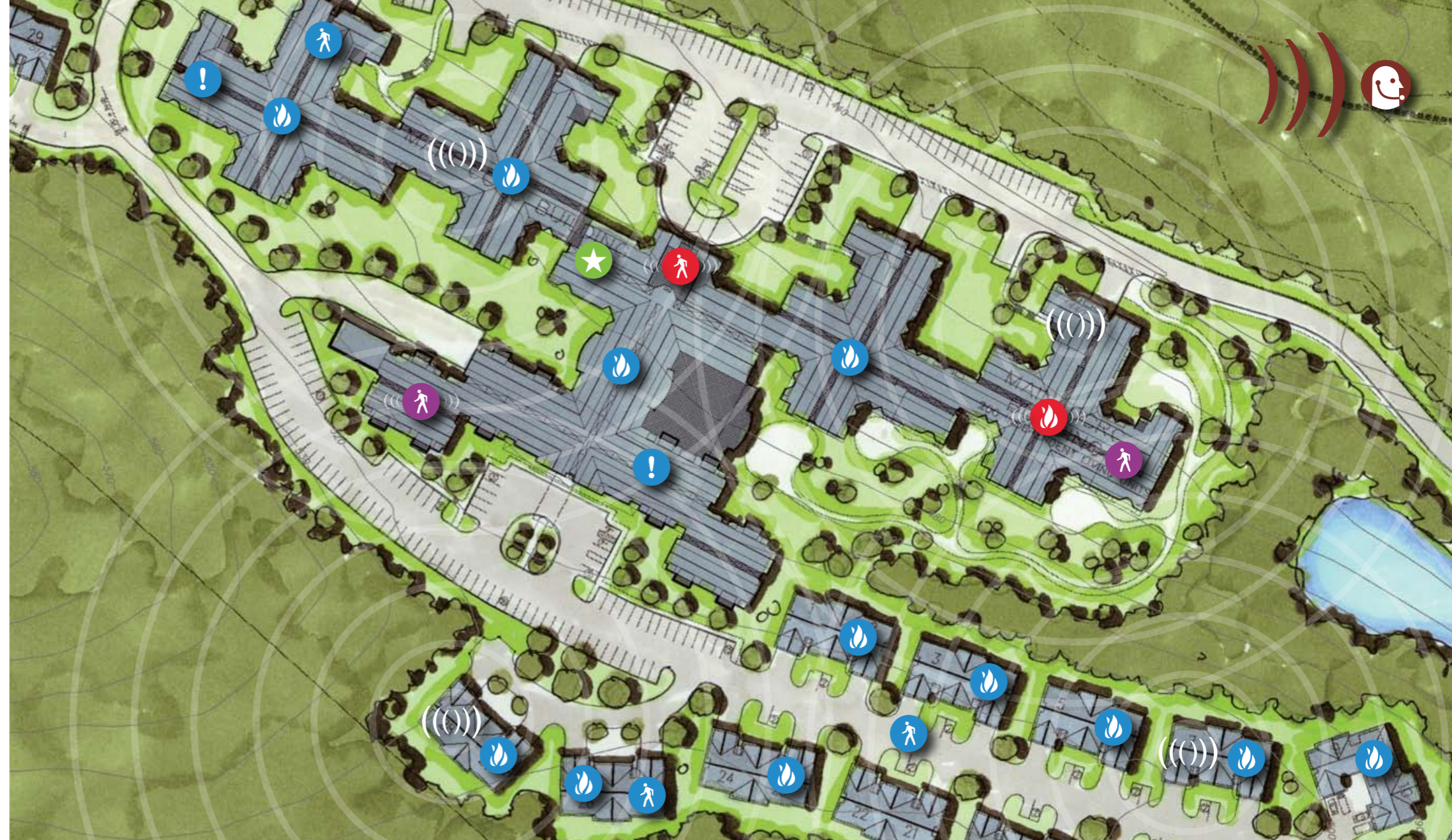
The SmartCare software in CarePoint is “HeartStart aware”, notifying staff when a defibrillator is accessed, and its location.

Products, software and services

A new approach grounded in proven technology

CarePoint is comprised of modular components that connect to each other, as well as your staff and entire operation. You can build exactly the system you need today, and have the flexibility to incrementally expand to meet your needs tomorrow. Invest in a CarePoint system, and enjoy the dividends of a new level of resident safety and service capability for many years to come.

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Beyond traditional safety

Help buttons, intercoms, smoke detectors and security/wandering systems. CarePoint offers all these, plus many other innovative solutions that empower you to deliver a new level of resident safety and service.



Wireless Help and Wandering Devices

Naturally the devices the residents wear are wireless, but so are the smoke detectors, pull cords and other devices that are typically hardwired. This gives you maximum flexibility and cost savings when you install CarePoint.



Central Monitoring Station

SmartCare software, a specialized PC and the Lifeline Central Alarm Receiver work together as the brain of the system. SmartCare is your user-friendly touch point for the entire system – controlling and documenting all system activity, as well as providing full reporting capability. Up to 4 additional monitoring stations can be networked to the Central Station.



Local Response

SmartCare is capable of alerting staff via pager or Spectralink® wireless telephone, or enabling staff to make direct voice connection to the patient via the 7800 Voice Response Communicator. SmartCare automatically escalates calls to ensure response, and is also capable of making off-site pages, sending e-mail alerts, and even making voice-synthesized calls.



Dedicated, Flexible Backbone.

CarePoint uses a network "backbone" designed to provide a bubble of safety call coverage over an entire campus. Multiple Wireless Receivers and links are strategically placed throughout the community. Because calls enter the system through a receiver close to the resident, CarePoint can be used to determine the resident's general location. And because it is modular, the network can be incrementally expanded to provide exactly the system you need as your community grows or changes.



Failsafe and Reliable

CareConnect ensures every resident's call is answered. If on-site call escalation fails to produce a response, CareConnect can act as a safety net – connecting the call to Lifeline's renowned monitoring center. CareConnect also offers the option of after-hours or even full-time call monitoring. Our extensive product warranties and Encompass Service Plans ensure your system is always up to date and functioning to its full potential.



Service and support

world-class every step of the way

Installation is painless

If you are in the planning stages of a new community, CarePoint offers the opportunity to meet the needs of your overall operation from the start. If you're updating or expanding an existing community, our wireless infrastructure allows you to take full advantage of CarePoint with little to no construction. What's more, it offers the flexibility to integrate with existing systems.

Training to maximize performance

It is our goal to make sure every resident at every CarePoint protected community gets the full benefit of this powerful system. Our web-based and on-site training will keep your staff and system at peak performance.

As you watch over your residents, we watch over you

CarePoint includes access to a 24/7 technical support hotline. Our nationwide network of Certified Solution Providers are all factory trained and certified, and committed to customer satisfaction.

Encompass – Far beyond a hardware warranty

The Encompass maintenance plan keeps your investment current and your residents protected. Beyond extending your system warranty, we will proactively check the performance of each system component, keep your software up to date, and keep your staff up to date too with on-site and remote training.



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