

February 23, 2008

Dear Customer,

Last year, Xmark Corporation, formerly InstanTel, the manufacturer of your WatchMate Wandering Resident Security System, sent a letter to all its WatchMate customers informing them of the recent acquisition of WatchMate by EXI Corporation (RoamAlert) and the plans to eventually phase out WatchMate.

Please note that TotalKare will continue to service and sell WatchMate components to our existing customers until the date(s) specified below. However, if you would like to review your options to trade-in your existing WatchMate System for RoamAlert, I can have your sales representative get in touch with you to schedule an appointment. We are offering some pretty aggressive trade-in allowances for your existing equipment and significant discounts off the price of any new Roam Alert System to encourage customers to upgrade now while they still have options available to them.

Here is the time frame for the eventual phase out for WatchMate:

*There are no LC or MR Doorpacks available *effective immediately*.

*The ID Doorpacks will only be available for system expansion until **12/31/2008**.

*Transmitters/WatchLets will continue to be available until January, 2014.

I have enclosed some product literature on RoamAlert. Feel free to call me with any questions or to schedule a demonstration with your sales representative.

Thank you.

Sincerely,

Mary S. Bergstraesser
Vice President of Customer Relations
TotalKare of America, Inc.

Enclosure